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SOMERSET EAST
5850



BLUE CRANE ROUTE
Municipality

Province of the Western Cape

Office of the Municipal Manager

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Our Reference / Enquiries:

Ms Verona Gowar / Ms Liana de Lange / Ms Thuletu Jack / Ms Rochelle Pockbaas - Tel: 042 243 6400

21 May 2020

TO ALL BCRM CONSUMERS

Dear Consumer

MONTHLY MUNICIPAL ACCOUNTS DURING COVID-19 LOCKDOWN PERIOD

With, reference to the posting of your monthly municipal accounts.

Due to the COVID-19 Lockdown period the post office will not deliver any municipal accounts.

If you do not receive your monthly municipal account per email you will unfortunately have to visit the municipal offices at the various CASHIERS POINT within BCRM or contact the Head Office situated in Somerset East telephonically requesting the balance on your municipal account in order for you to pay or requesting that the account be printed and left at the relevant CASHIER POINT for you to collect it the following day.

It be noted the due date for the payment of your municipal account is MONDAY, 15 JUNE 2020.

Note, that a municipal account can only be emailed to you if you have registered your email address with the municipal revenue office at the Head Office of Blue Crane Route Municipality. The contact persons and details as follows:

Ms Verona Gowar - Email: veronag@bcrm.gov.za / Ms Liana de Lange - Email: lianad@bcrm.gov.za / Ms Thuletu Jack - Email: thuletuj@bcrm.gov.za / Ms Rochelle Pockbaas - Email: enquiries@bcrm.gov.za .

Further note, disconnections and blocking of electricity due to non-payment will continue as from 01 June 2020.

We apologise for any inconvenience caused.

Keep safe, remember to wear your mask.

Yours faithfully

**THABISO KLAAS
MUNICIPAL MANAGER**