

BLUE CRANE ROUTE MUNICIPALITY



TRAINING FOR TEN (10) BLUE CRANE ROUTE EMPLOYEES ON CUSTOMER CARE

PROJECT NUMBER: FWQ10/2023

Bids are hereby invited from potential service providers for Training of Ten (10) Blue Crane Route Employees on Customer Care

A set of tender documents can be downloaded on www.bcrm.gov.za

Bids in a sealed envelope clearly marked “**BID NUMBER:FWQ10/2023;Description: ‘Training for Ten (10) Blue Crane Route Employees on Customer Care’**” must be placed in the **Bid Box at 67 Nojoli Street, Somerset East**. The closing date for submission is **29 September 2023 by no later than 12h00**; no late submission will be considered. Thereafter bids will be opened in public.

This tender will be evaluated on **two phases phase1** Functionality and **phase2** is the **80/20 preference Points**

PHASE 1

Phase 1 – Technical Proposal – functionality

Experience	30
Expertise	20
Methodology	<u>50</u>
	100

PHASE 2

80 points for bid price and 20 points for Specific goals

Specific Goals

	HDI STATUS	20 points allocation
a)	Race	5
b)	Gender	5
c)	Disability	5
d)	Youth	5

For any technical enquiries, please contact Ms T Hebe Tel: 0422436400 or hrclerk@bcrm.gov.za for any SCM related enquiries can be directed to Ms N.Makhalima at nozukom@bcrm.gov.za or Tel: 0422436441

Service Providers shall take note of the following Bid Conditions:

↳ The Blue Crane Route Municipality Supply Chain Management Policy will apply.

- ↵ In order to claim Preference points an evidence for claim of **Specific Goals** must be provided as stated on clause 1.2.26 of the Bid Document **No evidence – No points to be claimed.**
- ↵ Bidders should be registered on the CSD Supplier Database with a Tax Compliant Status.
- ↵ Bidders are to submit Certificate of Good Standing from their local municipality.
- ↵ Failure to complete all tender forms, data sheets and submit all supplementary information will lead to the tender being considered non-responsive.
- ↵ Bids which are late, incomplete, not completed in black ink, unsigned or submitted by facsimile or electronically will not be accepted;
- ↵ Bids submitted are to hold good for a period of 90 days.
- ↵ The Blue Crane Route Municipality does not bind itself to accept the lowest bid or any other bid and reserves the right to accept the whole or part of the bid;
- ↵ **It is expected of all bidders to fill in Section 4.4 Authority of Signatory**

Mr Mzwandile Patrick Nini
MUNICIPAL MANAGER
Blue Crane Route Municipality
P O Box 21
Somerset East
5850
21SEPTEMBER 2023